How to Set Up MFA (Multi-factor Authentication) with SMS Texting for Students

For assistance, please call the DormNet Help Desk – (501)279-4545

To set up MFA with SMS Texting, you will need the following:

- ❑ **Computer** – laptop or desktop
- ❑ **Mobile Device** – this is the device you will use each time you authenticate your log in

ON A COMPUTER

- ❑ **For best results, use an incognito browser window/private browser window**
- ❑ Open a browser and type in *account.harding.edu* in the address bar
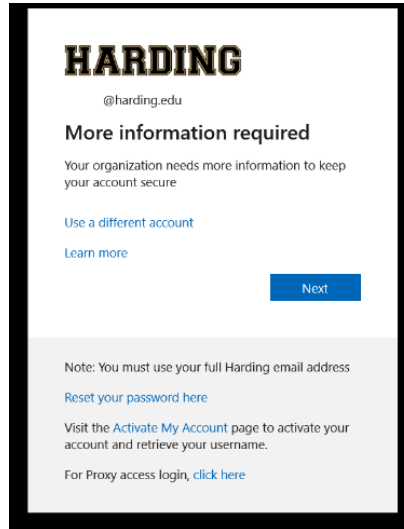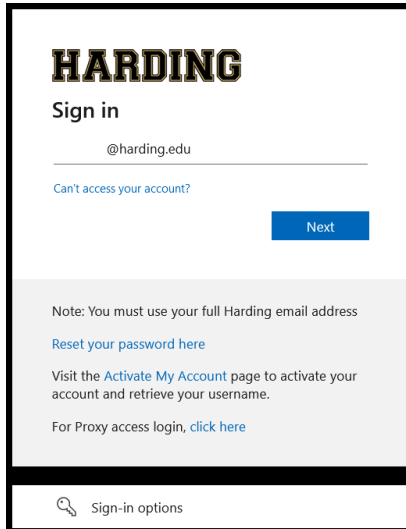- ❑ Sign in with your Harding email address and your password

- ❑ Click *Enable Multi-Factor Security* and click *OK* on the screen that pops up

- ❑ When you see the message "*You signed out of your account*", close all open browser windows

- ❑ **Open a new browser window** and type in *connect.harding.edu* in the browser window
- ❑ Sign in again with your Harding email address and password
- ❑ You will be asked for more information – click *Next*

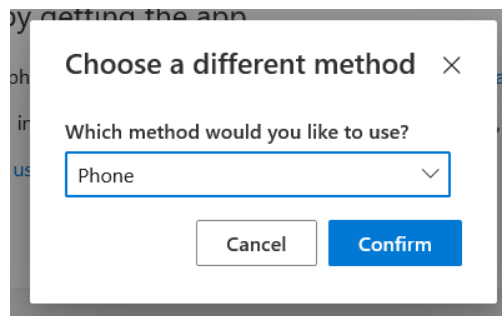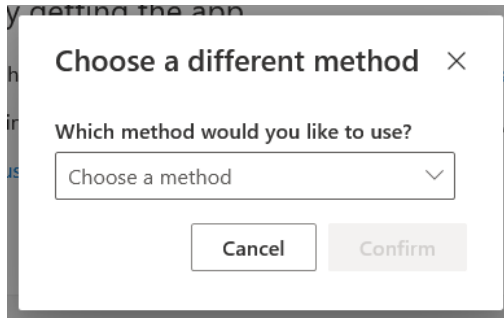- ❑ You will then be prompted to download the Microsoft Authenticator app

<mark>**DO NOT DOWNLOAD THE MICROSOFT AUTHENTICATOR APP**</mark>
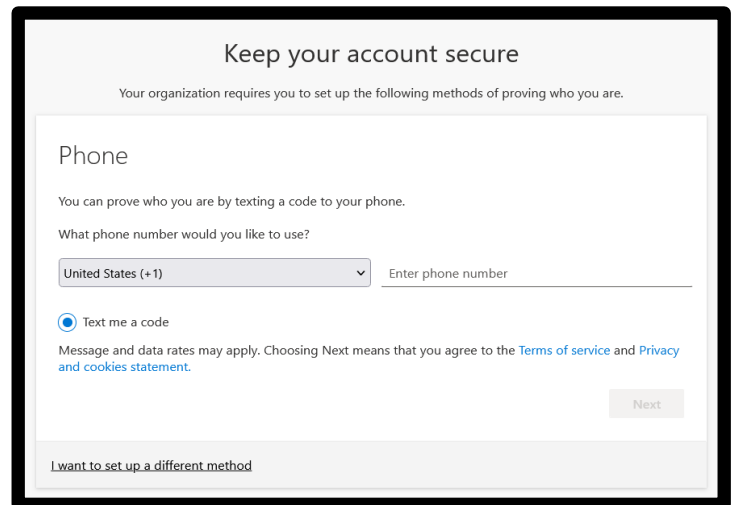
- ❑ Click on *I want to set up a different method*

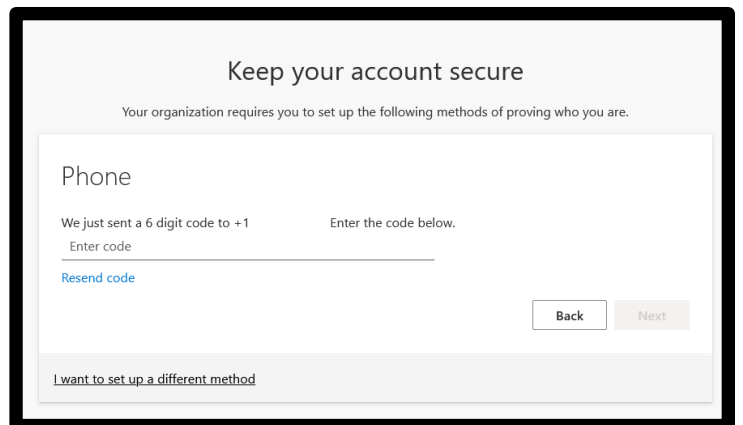❑ You will then be prompted to choose the method – choose *Phone* and click on **Confirm**

❑ You will then be prompted to enter your phone number – enter your **10-digit mobile phone number**, including area code, with no formatting
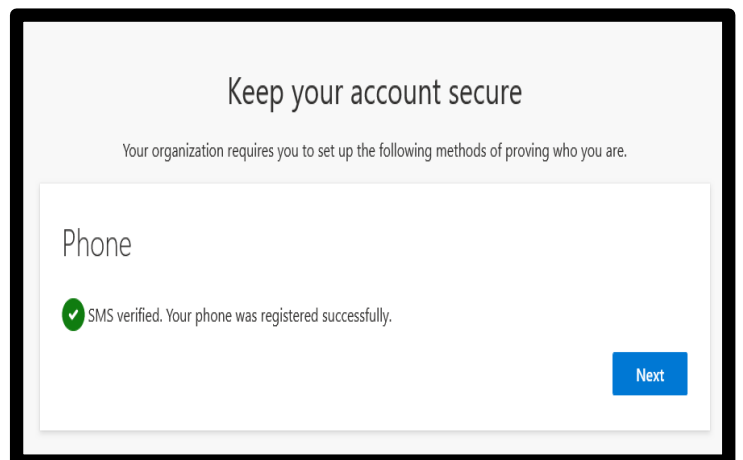
❑ Click **Next**

Keep your account secure

Your organization requires you to set up the following methods of proving who you are.

Phone

You can prove who you are by texting a code to your phone.

What phone number would you like to use?

United States (+1) ▾   Enter phone number

⦿ Text me a code

Message and data rates may apply. Choosing Next means that you agree to the Terms of service and Privacy and cookies statement.

Next

I want to set up a different method

❑ You should receive a text message with a 6-digit code on your mobile device
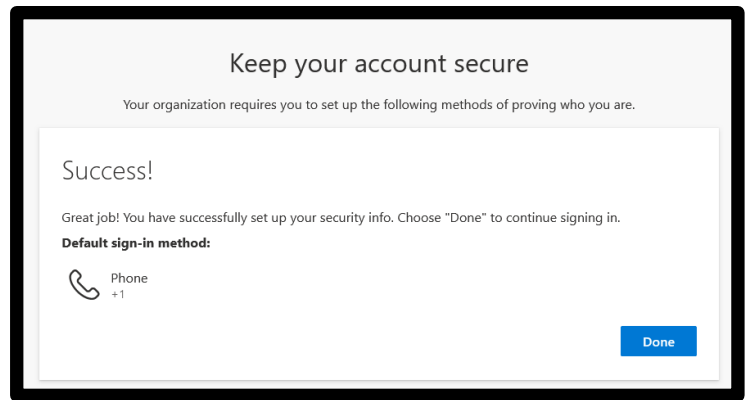
❑ Enter the code and click **Next**

Keep your account secure

Your organization requires you to set up the following methods of proving who you are.

Phone

We just sent a 6 digit code to +1   Enter the code below.

Enter code

Resend code

Back   Next

I want to set up a different method

❑ You should now see a message that says your phone was registered successfully

❑ Click **Next**

Keep your account secure

Your organization requires you to set up the following methods of proving who you are.

Phone
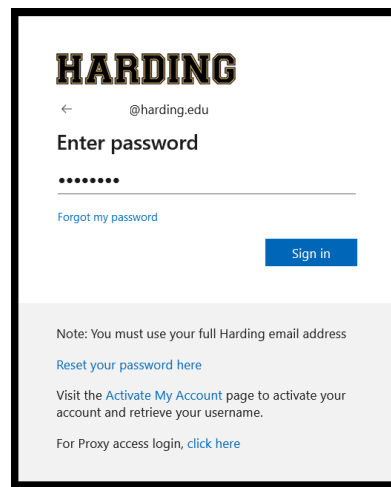
✓ SMS verified. Your phone was registered successfully.
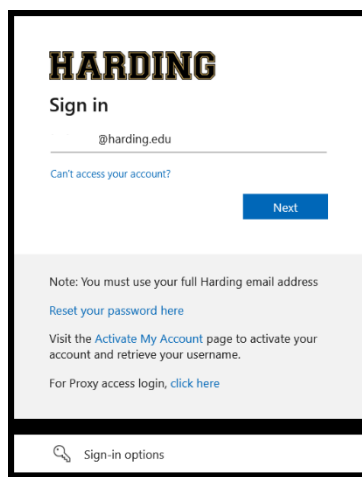
Next

❑ You should see a Success! Screen
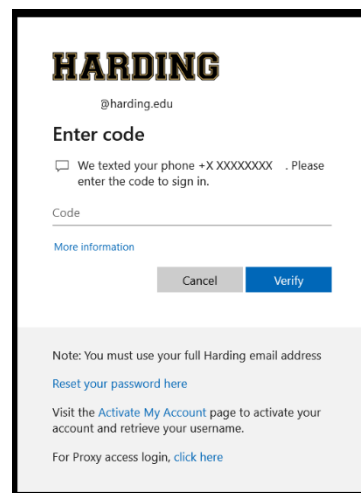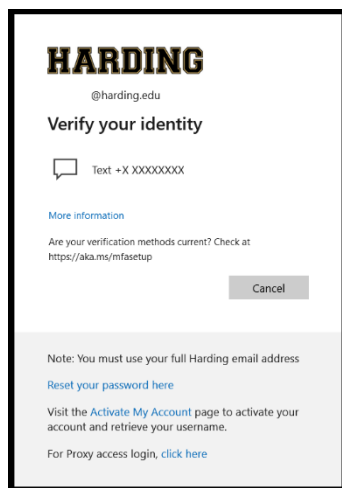
❑ Click on **Done**

❑ When you log into any Harding-related website – Pipeline, Gmail, Canvas, etc. – you will be asked to verify yourself – Sign in as usual

❑ After entering your password, you will be asked to "verify" your identity

❑ Click on "**Text +X XXXXXXXXXX**"

❑ You should receive a "code" on your mobile device – enter the code and click **Verify**

❑ You should now be logged into your Harding account